

Performance Improvement

Our mission is to position organizations for practical, efficient and sustainable success. Scale's team of experts in performance improvement and optimization support and empower our clients and partners to enhance value.

Strategic endeavors centered on performance improvement is a vital component to short and long-term success, growth and sustainability. Our team of experts facilitate organizations in tackling their most demanding needs to help achieve a more efficient and lucrative future.

Suite of Services



Optimizing Performance

Our team at SCALE can help healthcare businesses address their most urgent business demands by creating more agile, efficient processes, and build profitability.



Financial Improvements

SCALE offers comprehensive analysis and in-depth expertise to pinpoint cost reduction and revenue-enhancement opportunities.



Gap Analysis Value Creation

In order to identify opportunity areas and execute gap assessments, SCALE performs issue identification, evaluates current-state processes, performance, and preparedness for maintainable change.



Design Intervention & Operational Efficiency

SCALE evaluates existing performance gaps and develops select interventions to improve performance. We partner with clients to develop and execute operational efficiencies in clinical and corporate settings to optimize efficiency and enhance overall performance.



Redefine Existing Processes – Process Optimization

Our experts evaluate companies' existing business models using our industry expertise across various sectors to design efficient and effective organization structures, financial and reporting frameworks and operating processes.



Program Management

Using SCALE for project and program management enables clients to innovate, quickly execute, build confidence, feel empowered, tackle challenging issues, and produce long lasting and sustainable outcomes.

SCALE

/skāl/ • noun

A graduated series of steps or order.

Our singular focus is to help healthcare providers achieve success with a systematic approach.



The SCALE Difference



Strategy & Expertise



Solution Driven



Practical

SCALE Performance Improvement Process

Step 1: Issue Identification

- Identify client needs (wish list) and ideal, tangible future state.
- Gather and collect existing data.

Step 2: Deep Dive & Gap Analytics

- Review information and identify gaps in current state.

Step 3: Intervention & Optimization

- Propose interventions as needed for internal / external areas and showcase opportunities for optimization and improvement.
- Work collaboratively with clients as an influencer, facilitator and overall partner.

Step 4: Recommendation

- Provide a data-driven, methodical approach that will achieve goals outlined at outset.

Step 5: Execution & Implementation

- Implementing recommendations for sustainability.